

Trends and Moves

IOPener
Europe

January - October 2014

IT Function Commentary and Moves

Welcome to the 2014 issue of IOPener, in which we cover interesting moves within the technology function in many organisations around Europe. We are particularly pleased to include a commentary on the Retail Sector by Paul Coby, CIO of the UK-based multichannel department store John Lewis, which the sister company to Waitrose, the top-end UK supermarket chain. The UK is the largest retail market in Europe and accounts for 34% of all online retail sales in those markets. In the first six months of 2014 online sales at John Lewis had grown by over 25% to £552m (€707m).

“Having lived through one IT Revolution—in the air transport industry—it’s fascinating living through the Retail Revolution. How we all shop has changed radically, and continues to change rapidly. Remember just 6 years ago, when it was so simple? Customers drove or took the bus to your shop, looked at an item, then paid you real folding money; you put the lamp or duvet in a bag and they actually took it home. These days we have many “customer journeys”, we may research products in store (e.g. a TV or mattress) but buy it online and have it delivered and installed, or we might research online for function and price and buy in store, or perhaps via reserve and collect. We may contact the “call centre” for advice, and so on and so on, and you might buy just online or, as traditionally, just in store.

These days almost one third of John Lewis revenue is generated online, and online buying (by which we mean where you pay online) is up over 20% compared to last year. The point here is not online growth but the growth of omni-channel.

But this is just the beginning. The use of smart phones and tablets is growing fast and ‘mobile’ is now over half our traffic. Digital innovation is set to further revolutionise the way we shop, with new products in the connected “IOT” home (smart lights, fridges, heating etc.), and in store we will have new ways to access wider ranges of products and receive message through iBeacons. So here comes the Digital Revolution.”

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IOPening Moves and Changes (January - October 2014)

CIO

ADM | Paul McCombs was appointed European CIO. He joins from Heineken where he was Global Director Operations, Business Process and Technology.

Aon | John Bruno was appointed CIO (and EVP of Enterprise Innovation). He joins from NCR Corporation where he was EVP Industry and Field Operations and Corporate Development.

Asos | Pete Marsden, CIO, announced his departure in September.

AVIVA | Monique Shivanandan was appointed CIO, announced in April. She was previously CTO at Capital One.

Boston Consulting Group | Robbert Kuppens started early this year as Global CIO for the Boston Consulting Group. Previously he was the CIO of Cisco Europe, Middle East, Africa and Russia.

Bertelsmann SE & Co | Tom Linckens was appointed Head of Corporate IT. Previously he was VP Integrated Business Solutions at Henkel AG & Co.

Bravura | Terry McCann was promoted to CIO. Previously he was Head of IT, Hosting Services.

Cavarion | Olle Jonsson was appointed CIO. Previously he was VP Managed Services at Fujitsu, Sweden.

Danske Bank | Jim Ditmore was appointed COO. In this role, he will be responsible for group IT and services. Previously he was CTO at Allstate Insurance.

Fortnum & Mason | David Mold was appointed the company's first IT and Logistics Director.

G4S | Martin Taylor was appointed CIO, announced in March. He was previously Interim Head of Card Issuing at Barclaycard.

IFDS | Simon Moorhead was appointed CIO. Previously he was CIO at the Bank of England.

Intertrust | Madelein Smit was appointed CIO. Previously she was a Senior Engagement Manager at Infosystems.

Lease Plan España | Cristina Ruiz y Ruiz de Gopegui was appointed CIO. Previously she was IT Director at Sociedad General Española De Librería.

Marks & Spencer Group | Carl Dawson was appointed IT Director, announced in September. He was previously CIO for internet retailing at Tesco.

Metropolitan Life Insurance Company | Larry Kiernan has joined as VP Technology EMEA. He was previously CIO/CTO at Bank of Ireland.

Michael Kors Retail | Danny Chinery was appointed VP European Information Systems. Previously he was Senior European IT Manager for Timberland. He held an interim role at Waitrose prior to joining Michael Kors.

Monitise | Mike Keyworth announced he was standing down from the position of CIO; he is to remain within the company as a technology advisor.

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N Brown | Andy Haywood was appointed CIO in May. Previously he was CIO for the Co-Operative Group.

Net-a-Porter | Hugh Fahy was appointed CIO. Previously he was Director of Development at Betfair.
Richard Lloyd-Williams, formerly CIO, left Net-a-Porter. Currently he is taking a few months out.

New Look Group | Gary Balmer was appointed Group IT Director. Previously he was an Associate Partner at IBM Consulting.

Reckitt Benckiser Group | Gareth Hill, formerly SVP for IS, is to leave Reckitt Benckiser, announced in September. His next move has not been disclosed.

Darrell Stein was appointed CIO, announced in September. Previously he was the IT Director at Marks and Spencer.

RedPixie | Paul Stevens joined RedPixie as COO, having previously been CIO at Legal & General Group.

Royal Bank of Scotland Group | Mike Errington, formerly CIO, retired from RBS, announced in April.

Sainsbury's | Rob Fraser, formerly IT Director, announced his departure from the company in March.

Smiths Group | Stuart Beesley was promoted to CIO, announced in April. He replaces Brian Jones, who was announced as Interim President of Detection in October 2013.

T-Hryatski Telekom | Thorsten Albers was appointed CTIO. Previously he was Chief Officer in charge of technology at Makedonski Telekom and T-Mobile Macedonia.

UK Ministry of Defence | Mike Stone was appointed CIO. Previously he was at Defence Business Services.
Yvonne Ferguson, formerly interim CIO, stepped aside with Stone's arrival.

Vodafone Group | Frederic Vanoosthuyze was appointed CIO Germany. Previously he was EVP and CIO at Mobile TeleSystems OJSC.

Watts Industries | Pinja Pirseyedi was appointed IT Director EMEA. Previously she was VP Reporting Analysis Applications and Collaboration Services at Stora Enso Beteiligungen.

CTO

Aerocrine | Anders Murman was promoted to CTO. Previously he was at RaySearch Laboratories.

Allegro Group | Wojciech Burkot was appointed CTO, Marketplace. Previously he was Engineering Director at Google Poland.

Altisource | Girish Juneja was appointed CTO, announced in August. Previously he was CTO of Datacenter Software at Intel.

Atom Bank | Paul Hanks was appointed CTO. Previously he was working at Steria where he provided consultancy to UK banks.

Apollo Tyres | Seshu Bhagayathula was appointed CTO (based out of the company's Global R&D Centre in the Netherlands). Previously he was VP Research and Development at Great Wall Motor Company, China.

BAE Systems | Tom Arsenault was promoted from CTO to COO (Arlington subsidiary), announced in February.

Barclays | Michael Harte was appointed COO & CTO, announced in May. He was previously CIO at Bank of Australia Group.

Shaygan Kheradpir, formerly COO & CTO, left Barclays to join Juniper Networks as CEO.

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BBC | **Matthew Postgate** was appointed CTO. He was previously their research and development controller. He replaces John Linwood, who was let go in July 2013.

Peter Coles, interim CTO, will be stepping down following Matthew Postgate's arrival.

Berlin Brandenburg Airport | **Joerg Marks** was appointed CTO. Previously he was a manager at Siemens.

Jochen Grossmann, formerly CTO, was dismissed as a probe was launched into alleged corruption.

Bosch Siemens Hausgeraete | **Winfried Seitz**, formerly CTO, announced his departure.

Brocade | **Curt Beckmann** was promoted to CTO for EMEA. Previously he was Principal Architect.

BT Group | **Bruce Schneier**, formerly CISO/CTO, left BT to join Co3 Systems as CTO, announced in January.

CloudBees | **Kohsuke Kawaguchi** was promoted to CTO. Previously he has served as an elite developer and architect. This will be the company's first CTO.

Corero Network Security | **David Larson** was appointed CTO and VP Product. Previously he was CTO at HP.

Daily Mail & General Trust | **Oleg Vishnepolsky** was appointed CTO of Mail Online. Previously he was at 24/7 Media where he was CTO.

Imagination | **Anton Christodoulou** was appointed CTO EMEA. He has previously held similar roles for Disney and BT and is currently a Visiting Professor in cloud computing and mobile technology at Birmingham City University.

ITN | **Bevan Gibson** was appointed CTO. Previously he was Head of Operations and Technology for Sky Creative at BskyB. Keith Cass, formerly CTO, retired after 34 years at ITN.

Kontron | **Jens Wiegand** was appointed CTO. Previously he was VP Industrial Solutions and Worldwide Strategic Marketing at Windriver.

Multrees Investor Services | **Jaco Cebula** was appointed CTO. Previously he was IT Development Manager at Kames Capital and head of the application support IT team at F&C Asset Management.

Naspers | **Olaf Zschiedrich** was appointed Global CTO. Previously he was CTO and Head of Product Development for eBay Classifieds, Germany.

NHS | The NHS announced the departure of **Alex Abbott**, CTO.

Old Mutual | **Simon Stratford** was appointed CTO, announced in February. Previously he was working as a Principal Consultant at Investit.

Osram | **Andreas von Zitzewitz** was appointed CTO, announced in August. Previously he was at Infineon. Peter Laier, formerly CTO, left Osram.

Primacom | **Ludwig Modra** was appointed CTO. Previously he was at Unitymedia Kabel where he was VP Network Operations and Engineering for the last 7 years.

Ryanair | **John Hurley** was appointed CTO, announced August. He was previously at Houghton Mifflin Harcourt where he was VP Engineering and Product Operations.

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Sainsbury's | **Jon Rudoe** was appointed CIO/CTO, announced in March. He was previously Director of Online at the group.

Schibsted | **Rian Liebenberg** was appointed CTO. Previously he was CEO of eeGeo.

Siemens | **Siegfried Russwurm** was appointed CTO.

Siemens Wind Power | **Morten Rasmussen** is to be promoted to CTO at the end of 2014. Henrik Stiesdal is to retire from his position as CTO at the end of the year.

Talk Talk | **Gary Steen** was appointed CTO. Previously he held the role of Chief Development and Delivery Officer. Clive Dorsman, formerly CTO, retired after 17 years with the company.

Versatile Security | **Joerg Dettmann** was promoted to CTO, announced in August. He co-founded the business.

VimpelCom | **Yogesh Malik** was appointed CTO. Previously he was CEO at Uninor.

Willis Group | **Sally-Ann Hibberd** was promoted to Group Operations and Technology Director. Previously she was COO International and Emerging Markets.

Wood Mackenzie | **John Linwood** was appointed CTO. Previously he was CTO at the BBC.

XMOS | **Simon Knowles** was appointed CTO in February. Previously he co-founded Element14 and Icera.

David May, formerly CTO, left XMOS. He is Professor of Computer Science at Bristol University.

CYBER

Arvato | **Chris Brine-Howe** was appointed CISO. He was most recently with CSC UK's Cyber Security Consulting business.

Capgemini | **Franck Greverie** was appointed Global Head of Cyber Security at Capgemini. Previously he was EVP of the Infrastructure Division at Bull Group.

CGI | **Andrew Rogoyski** was appointed as UK Head of Cyber Security Services. Most recently he has been a Senior Advisor to the UK Cabinet Office.

National Grid | **Graham Wright** was appointed CISO. Previously he was Director of Strategy and Business Development for Intelligence Systems and Cyber Security at NGC.

Northrop Grumman Corporation | **Nick Hopkinson** was appointed Director of Cyber Strategy in the UK. Previously he led cyber security at CSC.

Norton Rose Fulbright | **Paul Swarbrick** was appointed Global CISO. Previously he was CISO at National Air Traffic Services.

SecureData | **Mark Sprules'** appointment as CISO was announced in September. He joins from Sainsbury's, where he was head of security.

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