

IOPener Europe

January – September 2012



Digitisation

Welcome to the Autumn edition of IOPener, in which we focus on the impact of digitisation. We are delighted to open with a special contribution from Gerry Pennell, the CIO of the London 2012 Olympic and Paralympic Games. Gerry is concluding his role delivering the £500m technology programme required to stage the very successful Olympic Games organised by the London Organising Committee for the Olympic and Paralympic Games (LOCOG). As well as building the LOCOG technology team, Gerry led the team of sponsors (IOC and LOCOG) and suppliers to establish a delivery programme which serviced the needs both of external and internal clients. Digitisation and multi channel delivery were an essential features of The Games.

“Behind the scenes, the Olympic Games was reliant on a variety of services from technology ranging from relatively conventional IT applications and telecommunications to more specialist activities such as working with the UK communications regulator OFCOM to co-ordinate Radio Frequency spectrum requirements across a range of international spectrum users including broadcasters. Deployment was also a logistical and project management challenge: in total over 110,000 items of equipment and 5,500km of cabling were deployed and commissioned in 94 venues in the last few weeks before competition.

The mission-critical activity however was the collection, collation and distribution of timing and results information accurately and on-time. This was delivered digitally through multiple channels to a variety of demanding clients notably rights-holding broadcasters, the written media, press agencies and international sports federations. All these key clients had been incorporated in an extensive multi-national testing process through test events and technical rehearsals. This was especially necessary in London given the major re-architecting of the key software solutions and the first implementation of a new common standard for results – the Olympic Data Feed. To the public this information was also made visible not only through TV graphics superimposed on the venue broadcast feed but also via the web-sites of the organising committee (peaking at over 500,000 concurrent users) and those of rights-holding broadcasters such as the BBC and NBC. Aside from the scale of the reworking of the Olympic architecture, the biggest challenge (and change since Beijing 2008) was the impact of the smart-phone which the organising committee responded to by facilitating significant investments in infrastructure (mobile phone and public wifi in the Park) as well as developing downloadable applications on a variety of mobile devices including iPad, iPhone and Android; over 15m downloads were delivered by the end of The Games.”

The impact of digitisation in telecoms: The roles of the CTO and CIO in the telecommunications sector are becoming more intertwined and visible. This has been driven by the unremitting pace of change caused by all things digital and an increasing reliance on software to manage and deliver services to customers. Some mobile operators are actively managing their CIO talent into country CTO positions to ensure their future technical leadership has the right level of IT knowledge and experience. As the sector continues to consolidate fixed and wireless capability, to provide end-to-end consumer and enterprise services, there is an increasing focus on senior talent with experience managing technology and operations in both fixed and wireless environments. Although the emphasis on this blend of experience at senior levels is increasingly important there is still very little ‘cross-pollination’ of senior technology talent in this industry. More focus now needs to be put on the development and management of this talent ensuring they become the ‘centres of excellence’ for the new style operators.

IOPening Moves & Changes (January - September 2012)

Belgium

Acerta

- Carl Tilkin-Franssens has been appointed CIO for Acerta, a leading HR services provider in Belgium. Prior to this he was at the Cronos Group.

A. Schulman

- Plastics supplier A. Schulman has appointed Wim Nagels as IT director, Europe. Previously he was ICT Manager for HighCo Group Benelux.

Axa

- Axa in Belgium has appointed André Vanden Camp CIO. Andre has recently been COO of Dexia Group.

EDF Luminus

- Peter Billiau has been appointed CIO of EDF Luminus in Belgium. Previously he was CIO at Dexia.

GSK Biologicals

- Daniel Lebeau, CIO GSK Biologicals has been promoted to CIO of GSK Group where he will be a member of the CBS Leadership Team.

Mobistar

- Erick Cuvelier has been appointed CIO of Mobistar, having previously worked at Mobistar from 1996 to 2009. Most recently he spent three years at France Telecom-Orange as VP Group Design & User Experience.

France

CMA CGM

- France-based container shipping company CMA CGM appointed Jacques Delort IT director. In addition, he became deputy general director of CMA CGM's subsidiary CMA Systems. Previously Delort has served as deputy general director of GIE CA-Technologies, a unit of French bank Credit Agricole which he joined in 2004.

NextiraOne

- European ICT services group NextiraOne has appointed Yannick Trividic as CTO for France. He previously worked at Cheops Technology in the area of data centres.

Voyages-SNCF.com

- Gilles de Richemond has been appointed director of IT at online travel agency Voyages-SNCF.com. Currently he is IS director at Transavia, an Air France company.

Germany

ADAC

- ADAC, Europe's largest automobile club, has promoted Günter Weinrauch to head of IT.

Avira

- German security company Avira has appointed Oliver Auerbach as the new CTO, he will be responsible for all R&D activities in Europe and USA, as well as for defining a global vision for Avira's security technology research.

Boehringer Ingelheim

- Michael Schmelmer, formerly CIO of semiconductor manufacturer Infineon Technologies, has been appointed CIO of pharmaceuticals company Boehringer Ingelheim.

Commerzbank

- Stephan Müller has joined Commerzbank as its CIO.

Deutsche Bank

- Following a boardroom reshuffle, Hermann-Josef Lamberti, the IT and HR director of Deutsche Bank, stood down at the end of May. Newly-appointed COO Henry Ritchotte has taken overall responsibility for technology, operations and strategy.

Deutsche Börse

- Hauke Stars has joined Deutsche Börse as CIO, leading the IT, market data and analytics operations. He joins from HP.

Deutsche Telekom

- Dr. Markus Müller has been appointed CIO of Deutsche Telekom where he will report to Richard Clemens, CEO of T-Systems and board member of Deutsche Telekom.

Deutsche Lufthansa

- It has been announced that Christoph Kollatz is now chief information and process officer at the airline where he will take responsibility for Group IT management. He joins following the resignation of Thomas Endres.

Esprit

- Thomas Pirlein, who was formerly CIO of confectionery company Lekkerland, is now the CIO at high-street fashion group Esprit.

Flughafen Berlin Brandenburg GmbH

- The operator of the new airport in Berlin, Flughafen Berlin Brandenburg GmbH, has appointed Horst Amann as CTO.

Knorr-Bremse

- Following the retirement of Clemens Keil, Knorr-Bremse, a manufacturer of braking systems for rail and commercial vehicles, has appointed Werner Zengler as its CIO.

KROMI Logistik

- Axel Schubert has joined the board of logistics group KROMI Logistik as CIO. He will be responsible for the management, steering and organisation of IT processes.

Landesbank Baden Würtemberg LBBW

- Dr. Martin Setzer from Deutsche Bank has been appointed COO of Landesbank Baden Würtemberg LBBW. His remit includes IT, banking operations, payments and securities settlement.

Lekkerland

- Confectionery company Lekkerland has appointed Professor Michael Müller-Wünsch as SVP of corporate IT and heads the Executive Management at Lekkerland information systems. He was Professor of International Management at the private University of Applied Sciences in Berlin. Previously, he was Regional CIO at Ceva Logistics in CEE.

Schenck Process Group

- Michael Jud is the new IT chief at Schenck Process Group, a leading global manufacturer of industrial process solutions.

snom technology

- German IP phones manufacturer snom technology has appointed Usman Tahir to the executive board as CTO, responsible for the technical development of the company. As a corporate officer, Tahir will oversee the engineering and technological direction at snom.

Toplink

- German business VoIP services provider Toplink appointed Mark Hamer as its CTO. He replaces Dr Guenther Schreiner, who is returning to research but will act as a consultant to the company.

TUI Travel

- The German travel group has appointed Mittu Sridhara to the role of CIO, replacing outgoing incumbent Jim Mann. Sridhara joins TUI Travel from Ladbrokes, where he was group CIO. He will become a member of TUI Travel's group management board, and develop common technology platforms across the business.

Ireland

Aer Lingus

- Irish budget carrier Aer Lingus announced that it has appointed Ravindra Simhambhalta as its CTO. He will have responsibility for the leadership of the information solutions and services team.

Norway

Telenor

- Zsolt Sepsi has been promoted to CTO of Telenor. Sepsi has been working for the mobile operator since 2003. He is responsible for the continued development and smooth operation of Telenor's mobile network and IT systems supporting almost four million customers.

Poland

BRE Bank

- Following the departure of Christian Rhino, Jaroslaw Mastalerz has taken responsibility for IT and operations at BRE Bank.

Polkomtel

- Zygmunt Solorz-Zak has been appointed acting CTO of Polish mobile operator Polkomtel, following the resignation of Jaroslaw Bauc.

Netherlands

ASML

- Louis Luijten joined ASML, a provider of lithography systems for the semiconductor industry, as global CIO. He joins the business from NXP Semiconductors, where he was CIO.

Essent

- Hein Muskens has been appointed CIO of the Dutch utility company Essent. Previously he worked with the international telecom provider Tele2.

Friesland Campina

- Gerben Otter has succeeded Nuria Simo as CIO of Friesland Campina, a global dairy company. Previously he was Group CIO at Grandvision.

Nederlandse Spoorwegen

- Hessel Dijkers started recently as CIO of the Dutch Railways, coming from SNS Reaal.

NXP

- Bob Rudy has joined global semiconductor manufacturer NXP as its CIO, succeeding Louis Luijten. He joins NXP from Avago.

Tata Steel

- Indian owned Tata Steel has appointed Hans Fischer as CTO for its European operations. After graduating in engineering from Eindhoven University he joined Hoogovens - now Tata Steel. He also held senior positions within German steelmakers Salzgitter and ThyssenKrupp.

Vion

- Arthur Govaert has been appointed CIO of Vion, an international food and ingredients company. He was previously CIO of Draka Holding.

Vodafone

- Vodafone Netherlands announced the appointment of Mallik Rao as its new CTO. He joins from Aircel in India, where he was also CTO. He replaces Ger Coolen, who has held the Dutch job since 2008. Coolen will move to the CTO position at Vodafone Qatar.

Romania**Vodafone**

- Vodafone Group has promoted Giovanni Chiarelli as the CTO of Vodafone Romania. He replaces Babak Fouladi. Chiarelli joined Vodafone Group in 2010 as program delivery director.

Slovakia**Slovak Telekom**

- Slovak Telekom has appointed Branimir Maric as CIO. Maric comes from T-Hrvatski Telekom, where he worked for over fourteen years in several managerial positions. After the merger of Hrvatski Telekom and T-Mobile Hrvatska in January 2010 Maric worked as operational director for service management and operation of fixed and mobile networks.

Slovenia**Studio Moderna**

- Neil Hampshire will be joining Studio Moderna, a leading multi-channel e-commerce and direct to consumer platform, as Group CIO. Previously he was VP IT at Avon Products.

Spain**Liberty Insurance**

- Maribel de la Vega has been appointed CTO of Group Liberty Seguros in Spain. She has over 20 years of experience in the financial-insurance sector, in IT consulting services. Her last five years were as director of application software at Grupo Santander.

Bankia

- Bankia has appointed Ignacio Cea as the new CTO, reporting to Francisco Verdu, CEO. Ignacio Cea was the CIO of Barlays Bank in Spain.

Sweden**Ericsson**

- Ulf Ewaldsson has been appointed CTO at Ericsson, replacing Håkan Eriksso. He was previously head of Product Area Radio at Ericsson.

Switzerland

ABB

- Prith Banerjee joins ABB as CTO from Hewlett-Packard, where he was Senior Vice President of research and director of HP Labs. Banerjee succeeds Peter Terwiesch, who became head of ABB in Germany and manager of ABB's Central Europe region in July 2011.

Axa Winterthur

- Andreas Maier joins insurance company Axa Winterthur as head of IT, succeeding Bruno Müller. He joins from Zurich Financial Services where he was CIO.

Credit Suisse

- Karl Landert has stepped down as CIO of Credit Suisse. Landert will be replaced by the bank's Chief Financial Officer, David Mathers, who will take up the responsibility for the IT organisation.

Sunrise

- Swiss operator Sunrise was appointed Rolf Kuehne as CTO. He assumes responsibility for the nationwide UMTS900 expansion of the mobile communications network.

United Kingdom

Adconion Media Group

- Adconion Media Group has appointed Scott Sullivan as global CTO where he will be responsible for developing the company's technology and product strategies.

Baker Hughes

- Baker Hughes has appointed Dr Mario Ruscev as its CTO. He was formerly CEO at Seismic Services.

BAE Systems

- BAE Systems has announced that Tom Arseneault has been appointed executive vice president, Product Sectors, and CTO. Most recently he served as president of BAE Systems' Electronic Systems sector, one of the four sectors that comprise BAE Systems, Inc.

BBC Worldwide

- BBC Worldwide has appointed Michael Fleshman former CTO and CIO of the Financial Times, as senior vice-president, consumer digital technology. He will be leading technology including Global iPlayer, TopGear.com and BBCShop.com.

BP

- Daniel Barriuso joins BP as CISO. He joins from Credit Suisse where he was the CISO and Head of IT Risk.

Brady

- Brady, the supplier of trading and risk management solutions for metals, energy and soft commodities has promoted Jon Hobbs to CTO. Hobbs has worked at Brady for the past seventeen years, most recently heading up the metals development team.

Cofunds

- Cofunds has appointed Russ Thornton as CTO. He is responsible for driving the direction of Cofunds' systems, business architecture and planned proposition developments and operational efficiency.

Computershare

- Craig Thomas has been appointed CISO at Computershare, having previously been Global Head of IT Security at Royal Bank of Scotland.

Crown

- Mortgage servicer Crown Mortgage Management has appointed Sue Ross as its CIO. She joins from Axa Insurance and Fidelity Insurance.

Department for Work and Pensions

- Philip Langsdale, formerly CIO British Airports Authority, has been appointed as CIO for the Government's Department for Work and Pensions.

The European Medicines Agency (EMA)

- EMA has appointed Luc Verhelst as its new head of information and communications technology. He joins from Belgium-based financial services provider Isabel, where he had been Chief Operating Officer (COO).

Euronext

- Transatlantic cash and derivatives market operator NYSE Euronext has appointed Peter Leukert as global CIO. Leukert will lead NYSE Euronext's global Information Technology operations

Fujitsu

- Fujitsu has appointed Craig Macpherson as its CIO for UK and Ireland.

Gatwick Airport

- Abu Dhabi Airports Company IT director, Michael Ibbitson, has joined GIP-owned Gatwick Airport as CIO. He is a member of the Airports Council international World IT Committee and is also a member of the SITA Customer Advisory Board.

Mecom Group

- Consumer publisher Mecom Group has promoted Torben Lundberg as CIO. Torben has been working for Mecom since 2008. He also becomes a member of the European Management Board.

NATS

- UK air traffic solutions company NATS has appointed Gavin Walker to the new role of CIO. Walker has worked for NATS for the last 25 years, most recently as the head of information solutions.

News Corporation

- Paul Cheesbrough will move to New York to become News Corporation's CTO, replacing John McKinley and reporting directly to Rupert Murdoch, News Corp's CEO and Chairman. He joined News International as CIO two years ago.

Serco

- Brian Goldman has been appointed technology shared services transformation director at Serco, reporting to the CIO, Garry Finland. He previously held roles at CSC, BT, and Centrica.

Travis Perkins

- JJ van Oosten has joined Travis Perkins as Group CIO. Prior to this he was CIO of tesco.com.

UK Government

- Ministry of Justice CIO Andy Nelson has been named as the new government CIO. Nelson will take over from Joe Harley, and will hold the government CIO role alongside his existing position at the Ministry of Justice. Liam Maxwell will be his new deputy CIO, replacing Bill McCluggage.

Waitrose

- Waitrose has appointed Asda's CIO Cheryl Millington as its IT Director.

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